

TCU



1873 - 2023

STUDENT FINANCIAL SERVICES

***YOUR
STUDENT
ACCOUNT***

AGENDA

- Student Responsibility
- Estimated Fall charges
- Payment Options / Ways to Pay
- Not paying
- Waivers
- Refunds
- Questions



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Student Financial Agreement

[Cancel](#) **Edit Account** [Save](#)

Please add/update the name and email address of the person that you want to grant additional access to. You are the owner of these accounts and will be the only person that can add/remove accounts and modify access to this information.

Username [Reset Password](#)

*Relation's First Name

*Relation's Last Name

*Relation's Email

*Confirm Email

Access Type (Check to grant access to all)

Scholarships & Financial Aid
Grant access to view and/or discuss requested information, aid notification, verification status, and disbursements.

Student Financial Services
Grant access to view and/or discuss e-mail notifications of bill, and make a payment.
Note: Monthly e-mails will be sent to the address entered for this user notifying that e-bills are ready.

Student Records
Grant access to view and/or discuss academic records, such as transfer credit, grades, and class schedule.

Granting Access to Others

- Can talk to us
- Allows viewing rights to the TCU billing policy.
 - Charges
 - Posted financial aid
 - Billing Reminders

 **What happens if I don't grant access?**

- You are the only one who can get information



****ESTIMATED****

UNDERGRADUATE FULL-TIME FALL CHARGES

Tuition	\$28,565
Student Gov't Fee	\$45
Double Room Housing	\$4,350
Ultimate 19 Meal Plan	\$3,050
Health Insurance	\$899
Tuition Insurance	\$143
<u>Payment Plan Fee</u>	<u>\$100</u>
TOTAL	\$37,152

*Costs estimated for full-time undergraduate students based on 12-18 credit hour enrollment. Insurances are waivable, payment plan optional.

Does not include financial aid

How do I know what my charges are?

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Current Account Summary


my.tcu.edu

Tasks




No current tasks


Technology




Student Account




Helpful Links




Email




TCU Online




SPOT



Stellic



Athletics



< Student Homepage

Current Account Summary

Make a Payment

Account Information

Current Account Summary

View Bill Detail

View EZ Bill

Make a Payment

Print Statement of Account

Account Balance/Term Summary

Helpful Links

Grant Student Permissions

Enroll in Direct Deposit

Request a Refund

Health Insurance Waive/Elect

1098-T Tax Statement

Current Summary (click to expand/collapse)

TCU ID	Name
Current Balance \$8,149.32	Current Minimum Due \$0.00
Balance less Anticipated Aid \$2,955.32	Due Date 05/01/2023

[View Anticipated Aid](#)

Filter Transactions (click to expand/collapse)

*Term 2023 Summer Term go

Transactions (click to expand/collapse)

Posted Date	Item	Term	Amount
04/11/2023	TCU Tuition	2023 Summer Term	\$3,740.00
04/11/2023	TCU Tuition	2023 Summer Term	\$5,610.00
04/20/2023	TCU Tuition	2023 Summer Term	\$5,610.00
04/12/2023	Study Abroad Deposit	2023 Summer Term	-\$500.00

Payment Reminders

- Payment reminders are sent monthly from finserv@tcu.edu to student and authorized users
 - Payments are due monthly on the 1st
 - Pay the total or minimum due



What are my payment options?

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Ways to Pay



- Online @my.tcu.edu or tcu.edu under “Make a Payment”
 - No fee for web-check, 2.85% non-refundable fee for card payments
- Checks, money order, Bill Pay, or 529 plan payments mail to:
TCU Student Payments
PO Box 735556
Dallas, TX 75373-5556
- Courier Service Delivery:
TCU Financial Services
The Harrison, Suite 1403
3101 Bellaire Drive North
Fort Worth, TX 76129



Please include the students name and TCU ID number on ALL payments



Payments from Third-Parties



If you have a company or agency paying towards your account, please email thirdparty@tcu.edu with your name, TCU ID number and agency information

Examples:

- Texas Guaranteed Tuition Plan
- Post 9/11 Yellow Ribbon
- Army ROTC
- Air Force ROTC
- Employers



ARMY ROTC



TEXAS GUARANTEED
TUITION PLAN

*Please contact our office for specific details



Fall Billing Schedule

Reminder Date	Due Date
July 13	August 1
August 11	September 1
September 11	October 1
October 11	November 1
November 13	December 1

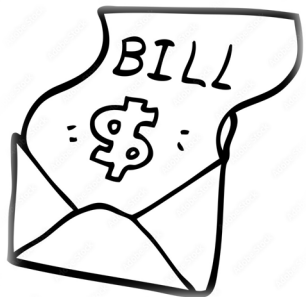


Option 1 –



R
J
A

nt Due



Deadline to Pay in Full September 1

Option 2 – Payment Plan

Reminder Date	Due Date	Amount Due
July 13	August 1	20%
August 11	September 1	40%
September 11	October 1	60%
October 11	November 1	80%
November 11	December 1	100%



Payment plan enrollment fee of 1.66% will be charged if not paid in full by **September 1**.
\$100 maximum

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ESTIMATED FALL CHARGES



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Health Insurance	\$899
Tuition Insurance	\$143
<u>Payment Plan Fee</u>	<u>\$100</u>
TOTAL	\$37,152

Loans	
Grants	
Scholarships	-\$17,152

Remaining Balance = \$20,000

<u>Pay in Full Option</u>	<u>Due</u>
Payment 1	\$4,000
Payment 2	\$16,000

<u>Pay Plan Option</u>	<u>Due</u>	<u>Payment</u>
Payment 1	\$4,000	\$0
Payment 2	\$8,000	\$0
Payment 3	\$40,000	\$0
Payment 4	\$40,000	\$4,000
Payment 5	\$40,000	\$16,000

What happens if I don't
pay?

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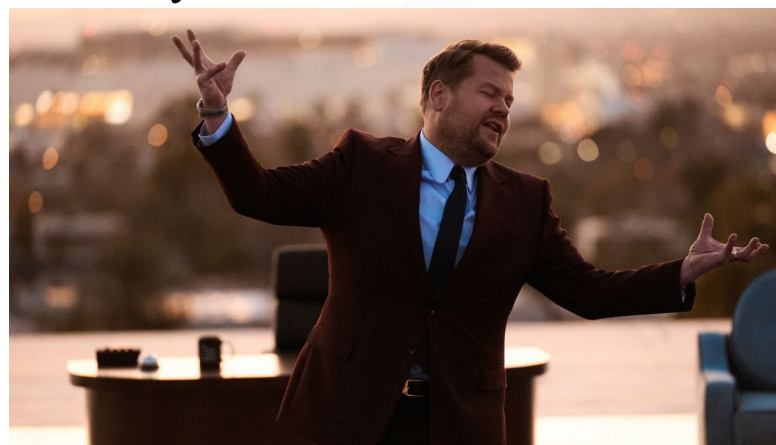
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Minimum Amounts Due each month must be paid to keep account current. Non-payment will result in:

- No registration for classes
- No transcripts allowed
- No diploma
- ID card will block non-food charges
- *Late fees

1% of outstanding payment (\$7.50 minimum fee) will be assessed if not paid by the 10th day after due date



Waivers

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Dewar Tuition Refund Plan

Quick Facts:

- Covers medical/mental health withdrawal
- \$143 per semester Fall 23 & Spring 24
- Refunds up to 80% of tuition cost
- Automatic opt-in at 12 credit hours

How do I waive Tuition Insurance?

1. Login to my.tcu.edu
2. Select: Student Account
3. Select: Helpful Links (in left hand menu)
4. Select: Dewar Tuition Ins Waive/Elect
5. Toggle: Waived to “Yes”

DEADLINE to waive : **August 21, 2023**

DEWAR
Since 1930



**What happens when my
payments are more than
my charges?**

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Frequently Asked Questions:

Question:

Why do I have a hold on my account?

- A. ✘ We needed someone to talk to
- B. ✘ You registered in too many classes
- C. ✘ You paid too much money on your account
- D. ★ You haven't paid your minimum amount due

Frequently Asked Questions:

Question:

Will you remove the financial hold on my account?

- A. ✘ No
- B. ✘ Holds don't do anything, just ignore it
- C. ★ Holds are removed once the minimum payment is made
- D. ✘ The hold will expire after 365 days

Frequently Asked Questions:

Question:

Why does my bill say I owe a negative amount?

- A. ★ There are more payments than charges
- B. ✘ That is just how the bill looks
- C. ✘ I was feeling pessimistic that day
- D. ✘ We were feeling generous

You can request a refund!

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Frequently Asked Questions:

Question:

Why do I have a Payment Plan Fee?

- A. ✘ That is the fee for making a payment
- B. ✘ We charge extra, hidden fees
- C. ★ You did not pay in full by September 1
- D. ★ That fee gives you more time to pay

Frequently Asked Questions:

Question:

Why do I have a Dewar Tuition Insurance charge?

- A. ★ You were automagically enrolled
- B. ★ It refunds up to 80% of tuition charges
- C. ✘ We charge extra, hidden fees
- D. ★ Enrollment is automatic but can be waived

Frequently Asked Questions:

Question:

Why does my bill not show my payment?

- A. ✘ You did not pay on time
- B. ★ The bill does not change until we bill again
- C. ✘ Bills only present your current charges
- D. ✘ Where did you get a bill from?

**Please review your current account summary for the most up to date information

Frequently Asked Questions:

Question:

Why do I still have a bill? I paid in full.

- A. ★ Your student bought your birthday present at the bookstore
- B. ✘ That's impossible, it was an error
- C. ★ Students can still make purchases at TCU
- D. ✘ That wasn't my child please remove the charge

Frequently Asked Questions:

Question:

Why does my bill not show my financial aid, scholarship, or loan?

- A. ✘ Bills only present your current charges
- B. ★ The student may not have completed their required tasks
- C. ✘ You still have to pay in full
- D. ★ The bill adjusts for anticipated or applied aid

**Please review your Financial Aid tile for pending or incomplete tasks

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Frequently Asked Questions:

Question:

Why do I have a Late Fee?

- A. ✘ That fee gives you more time to pay
- B. ✘ TCU needed more money
- C. ★ Payment was not received within 10 days of the due date
- D. ✘ We charge extra, hidden fees

Frequently Asked Questions:

Question:

Can you give me a more responsible student?

- A. ✘ Please visit my.tcu.edu/MoreResponsibleStudent
- B. ★ No
- C. ★ No
- D. ★ No

Student Financial Services Contact Information



Phone: 817-257-7836
Email: finserv@tcu.edu
In Person: The Harrison, Suite 1403
M-F: 8AM– 5PM

Website:
<https://vcfa.tcu.edu/student-accounts/>



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